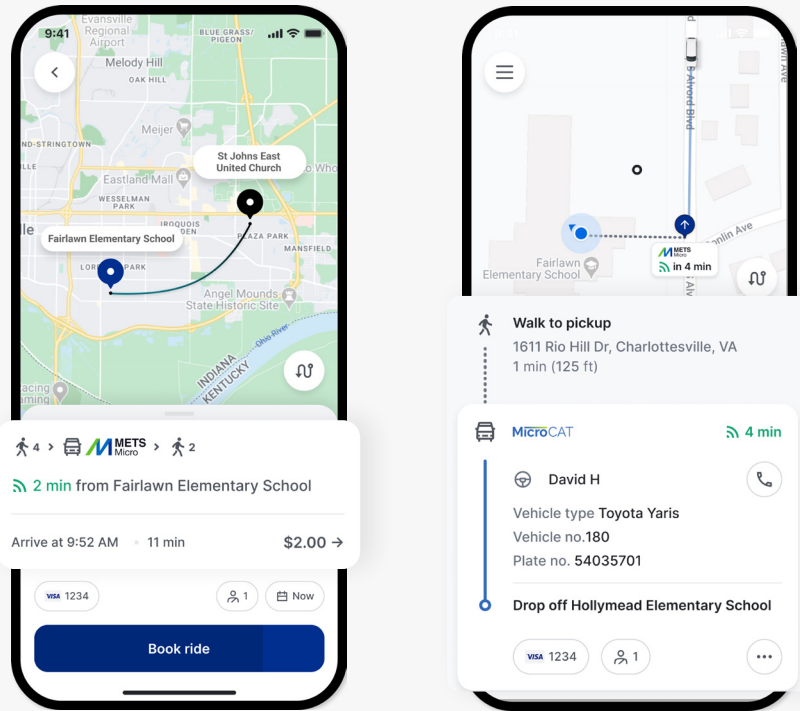


## How to book a ride.



### 1. Create an account.

Download the **METS Micro** app from the App Store or Google Play Store and follow the simple signup steps.

### 2. Book a ride.

Enter your pickup and dropoff addresses, choose the ride that works best for you, and tap **Book This Ride**.

### 3. Meet your driver.

Check the app to see where to meet your driver. **The meetup spot might be a short walk from where you are**, but your designated pickup point helps cut down on detours to get you to your destination faster! If you have mobility needs, add a note to your pickup so we can meet you at your door.

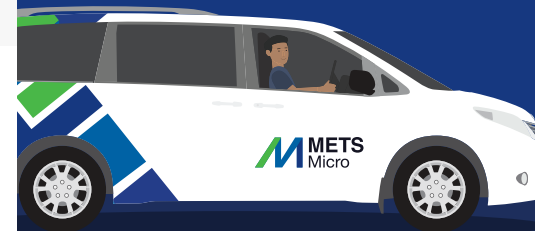
Powered by VIA

**METS**  
Micro

## Introducing METS Micro: the easiest way to navigate Evansville's Eastside.

Plan your trip and book a shared ride to bus stations, shopping centers, and more in just a few taps.

[city.ridewithvia.com/metsmicro](http://city.ridewithvia.com/metsmicro)



Scan to download  
the **METS Micro** app.



## About METS Micro.

### What is METS Micro?

It's an on-demand public rideshare service. Simply enter your pickup and dropoff locations, choose the route that works best for you, and we'll get you to your destination! You can also call (812) 562-5011 to book a ride.

METS Micro is a pilot program with Toyota Mobility Foundation's Together In Motion initiative, so the service may grow with Evansville's evolving mobility needs.

### When can I ride?

**Monday - Saturday:**

6:15am to 12:00am

**Sunday:**

6:15am to 6:00pm

### Can I book a ride in advance?

METS Micro is an on-demand service, so you should book your ride a few minutes before you're ready to go.

### How much do rides cost?

\$2 per ride.

### How do I pay for my ride?

When you create your account, you can add a debit/credit card or a prepaid debit card. The card on file will be automatically charged once you've completed a ride.

You can also purchase a ride voucher at the METS Administrative Office. To use it:

- Tap the menu in the upper left corner of the screen.
- Tap Promo codes.
- Enter the code.

### Why do I have to walk to meet my driver?

To cut down on detours and shorten the journey, you'll meet your driver at a convenient pickup point (usually a corner near the pickup address you provided).

### Who will I be sharing my ride with?

Other passengers headed in the same direction may be picked up and dropped off during your trip. This keeps the service fast and wallet-friendly!

### Are wheelchair accessible vehicles (WAV) available?

Yes — and if you need a WAV we'll pick you up right at your door! Let us know by turning the wheelchair icon ON in the app:

- Tap the menu in the upper left corner of the screen.
- Tap your name.
- Tap **Special Settings**, then turn on **Wheelchair Accessibility**.



## Popular Destinations:

- |                            |                                |
|----------------------------|--------------------------------|
| ① Costco Wholesale         | ⑤ Gateway Hospital             |
| ② Eastland Mall            | ⑥ St. Vincent Hospital         |
| ③ Walmart Supercenter      | ⑦ Schnucks Lawndale            |
| ④ University of Evansville | ⑧ WorkOne Southwest Evansville |